



March 16, 2020

Dear Resident/Family Member,

Always, your hearts and minds, and ours, are turned toward the care of our residents. Like you, we are acutely aware that our residents are the most vulnerable population for the negative effects of the Coronavirus (COVID-19). At Danbury, we are determined to do all we can to provide personalized care with the safest and most comfortable environment we can in each of our communities. Our letter to you from a few days ago noted that as the virus spreads throughout the United States, and particularly the State of Ohio, we have been taking many extra precautions to address the outbreak by following guidelines from the Center for Disease Control, local health departments, regulatory agencies and the Governor of Ohio.

With these guidelines in mind, and upon the recommendation with our physician clinical advisors we have decided to take a further precaution in our attempts to mitigate the impact of the virus on our residents. Effective today, Monday, March 16, 2020, and until reliable tests for the virus are made available, all residents will be sheltered in place, limited to their apartments, and unable to use common areas. As a result, food service will be delivered to resident rooms, and our life enrichment teams will be working to keep our residents engaged and connected. This decision is consistent with the precautions the CDC has recommended for all of us - "social distancing" – working from home and generally staying inside. As best practices evolve and based on our ability to test for the virus, we will evaluate this decision on a daily basis and adjust as reasonable. As you are aware, with a few exceptions, there remains a huge shortage of tests available in the United States with accessibility limited to Doctor's order.

We have revised/evolved our safety practices and introduced new approaches, including:

- One point of access to the community via the front door with Health Checkpoints for staff.
- A stoppage of all outside services, with the exception of Health Care workers, Hospice, and Doctors/Nurse Practitioners in house calls for illness.
- The introduction of a no visitation policy for residents.
- Preventive hand washing and use of hand sanitizer (while our supplies last)
- Extensive, environmental cleaning of all common surfaces (countertops, workstations, restrooms, point of entry, etc.) with CDC-recommended sanitation processes.

In regard to Memory Care residents, our main precaution is social distancing. As many of you know, shelter in place is not applicable for our memory residents. We will provide life enrichment for them, but not in large groups. Dining for Memory Care residents will be per normal with social distancing.

Please know, our communities are the safest place for our residents. While there is no guarantee residents will not contract the virus, we provide 24-hour nursing, trained care, and limited exposure to COVID 19.

We will continue to communicate updates or changes through our webpage [www.danburyseniorliving.com](http://www.danburyseniorliving.com) If you would like more information, please visit [www.cdc.gov/coronavirus](http://www.cdc.gov/coronavirus) or visit [odh.ohio.gov](http://odh.ohio.gov)

Sincerely,

A handwritten signature in blue ink, appearing to read "Brian Spring".

Brian Spring-President

A handwritten signature in blue ink, appearing to read "Andy Harpster".

Andy Harpster – Chief Operating Officer